

Edition Comparison

Choose the best solution for your business. No add-ons, expansion modules or additional licensing considerations. Three simple plans, one powerful communications system.

Core PBX Features	Standard	PRO	Enterprise
Extensions	Unlimited	Unlimited	Unlimited
Import / Export Extensions via CSV	●	●	●
SIP Trunks / Gateways Support	●	●	●
Call Routing by DID & CID (DDI)	●	●	●
Extensive Codec Support	●	●	●
Receive Voice Mail via Email	●	●	●
Calling Line Identification Presentation (CLIP)	●	●	●
Call Transfers (Blind & Attendant)	●	●	●
Calling Line Identification Restriction (CLIR)	●	●	●
Call Forward on Busy (CFB)	●	●	●
Call Forward on No Answer (CFU)	●	●	●
Hold (CW) incl. Custom Music on Hold	●	●	●
Intercom / Paging	●	●	●
Call Parking / Pickup	●	●	●
Busy Lamp Field (BLF)	●	●	●
Real Time System Status	●	●	●
Easy Backup and Restore (incl. Scheduled Backup)	●	●	●
VMware / Hyper-V / KVM Compatibility	●	●	●



Core PBX Features	Standard	PRO	Enterprise
Amazon, Google Cloud, Microsoft Azure	●	●	●
3CX SBC Connectivity	●	●	●
Voicemail	●	●	●
Voicemail Transcription		●	●
Custom FQDN		●	●
Custom SMTP Server		●	●

Office Productivity	Standard	PRO	Enterprise
Sennheiser Headset Integration	●	●	●
Auto Attendant / Digital Receptionist	●	●	●
Ring Extension & Mobile Simultaneously	●	●	●
Integrated Fax Server (Central and per User)	●	●	●
Supported SIP Phones Integration	●	●	●
Manage IP Phones Network Wide	●	●	●
Automatic Plug & Play Phone Provisioning	●	●	●
3CX Apps: Web Client, iOS, Android, Windows, Mac	●	●	●
Audio Bridge	●	●	●
Directory (Company & Private Phonebook)	●	●	●
Sync with Office 365 (Users' Phonebook)		●	●
Call Query against DB & CRM		●	●
Hotel PBX Features incl. Fidelio Certified and Mitel Compatible		●	●
Web Conference Dial-In		●	●



Office Productivity	Standard	PRO	Enterprise
Web Conferencing (incl. Polls, PDF-Share, Screen Share, Remote Assist & Record)	25 Seats	100 Seats	250 Seats

Call Center Features	Standard	PRO	Enterprise
Call Logging	●	●	●
Click2Call (Browser Extension)	●	●	●
Click2Talk	●	●	●
Click2Meet	●	●	●
Website Live Chat and Talk	●	●	●
Call Queue Group Rights Management		●	●
CRM Integration		●	●
Sync with Office 365 (Azure AD)		●	●
Call Queuing		●	●
Real Time Statistics & Monitoring		●	●
Supervisor Agent Status Override		●	●
SLA Alerting		●	●
Switchboard		●	●
Wallboard		●	●
Callback		●	●
Call & Queue Reporting		●	●
Call Recording Transcription and Search		●	●
Barge In / Listen In / Whisper		●	●
See Group Recordings		●	●



Enterprise Features	Standard	PRO	Enterprise
Call Flow Designer		●	●
Hot Desking		●	●
Scheduled Restore		●	●
Connect Remote Offices (Bridges)		●	●
Call Recording Restrictions (Start/Stop)			●
Skill based Routing			●
Customize IP Phone Logo			●
Inbuilt Failover			●

